



Opening Position

Customer service manager

Full time job

Description:

Based in France, Keopsys Group is an innovating group in Photonics field. Our activity is to manufacturing high performances fiber lasers & amplifiers for scientific research applications like atom cooling, spectroscopy, Industries, telecom, medical.

Based in Lannion, you will be in charge of all the after sales service offer from installation to maintenance contract in collaboration of the sales engineer in charge.

Mission:

- Turn the after sales service into a P&L center
- Develop marketing approach to increase the revenues up to 10% of the Group revenues
- Installation of fiber device at the customer place
- Maintenance contract proposition
- Large account customer satisfaction analysis
- Customers visit (1 week min per month)

Profile:

- service center management experience
- Sales hunter mind
- Technical background about laser and applications.
- Well organized, excellent people relational.
- Many travels expected (2 or 3 days per week)
- Fluent English.

Attractive package:

- Fixe salary + bonus based on objectives
- Car, Laptop, cell phone
- Possibility of home work office


Localisation :


Lannion


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